

## IMPORTANT INFORMATION FOR VISITORS

### WEATHER AND SEA CONDITIONS

**ATTENTION!** FOR SECURITY REASONS, THE ACCESS TO THE CAVE BY LAND AND BY SEA IS ALWAYS DETERMINED BY THE WEATHER AND SEA CONDITIONS, THAT MAY LEAD TO THE CLOSURE OF THE SITE.

In case of bad weather or particularly windy days, we suggest you to verify the actual opening of the Cave before your arrival, both by land and by sea, following the updates available on [www.algheroexperience.it](http://www.algheroexperience.it) and on the official Neptune's Cave [Facebook](#) and [Instagram](#) pages. Alternatively, you can call the following numbers +39 345 7418361 [Ticket Office Cave in Capo Caccia] and +39 079 979054, button series 1-1-1 [Tourist Information Office].

Within the Ticket Office operational limitations, we will contact you through the e-mail address provided during the registration to communicate the forced closure of the site and we will invite you to proceed with a new reservation on the Alghero Experience online platform.

If you can't reschedule your visit to a new date and you have already purchased your ticket online, you will find out how to proceed with your refund request in the same communication. In this regard, we invite you to read the General Terms and Conditions of Sale.

### ENTRANCE TICKET

According to your needs, you can choose between two different types of ticket:

- 1. ALGHERO TICKET [AVAILABLE FROM APRIL TO OCTOBER]** The Single Admission Pass to access the Neptune's Cave and the town main points of interest. Select the ticket that's best for you:
  - **ALGHERO TICKET** a single pass for € 25,00 – valid for 1 adult
  - **ALGHERO FAMILY TICKET** for € 50,00 – valid for 2 adults and 3 young people aged up to 17yrs
- 2. STANDARD ADMISSION TICKET.** Fees available shown below:
  - **Full ticket** € 14,00
  - **Reduced** € 10,00 | kids from 7 to 14 years old; Alghero community residents; groups from 25 people upon reservation
  - **School Groups** € 8,00 | cost per person – minimum 15 students from schools of all levels
  - **Free Admission** | people with a disability; caretakers of not self-sufficient people; children under 7 years old; teachers accompanying school groups of minimum 15 students; tour guides accompanying groups of minimum 25 people

## WHERE TO BUY TICKETS

- **ONLINE** at [www.algheroexperience.it](http://www.algheroexperience.it) [PURCHASE AN EXPERIENCE] to speed up the waiting time in the Ticket Office;
- **ALGHERO EXPERIENCE TICKET OFFICE** | Via Vittorio Emanuele II  
From Monday to Saturday 8.30am - 13.30pm / 5.30pm - 8.30pm  
Sunday 8.30am - 13.30pm  
M. +39 342 855 29 21  
[biglietteria@fondazionealghero.it](mailto:biglietteria@fondazionealghero.it)
- **ATELIER#3. ALGHERO TURISMO BOOKSHOP** | Via Carlo Alberto 84  
**JUL/AUG** From Monday to Sunday 6pm - 9 pm  
Saturday 11am-1pm / 6pm -9 pm  
CLOSED on Tuesday  
**JUN/SEP** From Monday to Sunday 5pm -8 pm  
Saturday 11am-1pm / 5pm -8 pm  
CLOSED on Tuesday  
M. +39 348 828 1292 (WhatsApp only)  
[atelier3@fondazionealghero.it](mailto:atelier3@fondazionealghero.it)
- **CAVE TICKET OFFICE** | Capo Caccia  
During the opening hours of the Neptune's Cave.

You will be able pay cash or card.

**ATTENTION!** To access the Cave by land, through the *Scala del Cabirol*, it is mandatory to book a visit time slot. The site entrance ticket is not your reservation. You can book your entrance to the Neptune's Cave for free when you purchase your ticket. **To access the Cave by sea, it is necessary to contact the private companies that provide the scheduled service** [for more information, please see the section "HOW TO VISIT THE NEPTUNE'S CAVE"].

## BOOK YOUR VISIT OVERLAND

The reservation is mandatory only when visiting the Cave by land, through the *Scala del Cabirol*. You can book your entrance to the Neptune's Cave for free when you purchase your ticket [online](#) or physically at the authorized ticket offices.

The site entrance ticket does not correspond to the automatic booking of a visit.

**ATTENTION!** IT IS NECESSARY TO ARRIVE AT THE SQUARE IN FRONT THE OVERLAND ENTRANCE TO NEPTUNE'S CAVE AT CAPO CACCIA AT LEAST 40 MINUTES BEFORE THE START OF THE TOUR IN ORDER TO ACCOMMODATE THE TIME NECESSARY FOR CHECK-IN AND TO DESCEND THE STEPS.

## RESERVATION CHANGE OR CANCELLATION

**If you have booked your visit online:** you can manage it independently in your [reserved area](#) on Alghero Experience website. In order to change the date and time of your visit you have to cancel your reservation and make a new one for free by verifying the slots availability in the [booking calendar](#).

**If you have booked your visit at the authorised ticket offices:** we invite you to communicate the cancellation of your reservation by going to the ticket office or by sending an email to [biglietteria@fondazionealghero.it](mailto:biglietteria@fondazionealghero.it) or [atelier3@fondazionealghero.it](mailto:atelier3@fondazionealghero.it). You can then proceed with a new booking by registering on the Alghero Experience online platform and verifying the slots availability in the [booking calendar](#).

**ATTENTION!** It is necessary to reach the Cave Ticket Office at the square in front of the overland entrance of Capo Caccia **40 minutes before the visit starts**, in order to observe the check-in and travel time of the staircase. If you do not show up at the preset time you will lose your reservation.

## HOW TO VISIT THE NEPTUNE'S CAVE

You can reach the Neptune's Cave entrance by choosing between two options:

**BY LAND** During the opening time of the naturalistic site, this possibility is available throughout the whole year passing through the *Scala del Cabirol* [654 steps]. If you wish to visit the Cave through the staircase, it is **mandatory to book your visit time slot** on [Alghero Experience](#) portal. You can book your visit by verifying the slots availability in the [booking calendar](#).

**BY SEA** The service is ran by two private companies regularly allowed to dock in Capo Caccia and it is operating from april to november during specific time slots. It is not allowed to reach the entrance of the Cave with private boats. If you wish to visit the cave by sea, we inform you that the online reservation is not necessary, but it is necessary to contact the private companies that provide the scheduled service. Passengers travelling with scheduled boats automatically have a reservation to visit the Cave.

**ATTENTION!** The cost of the boat ticket **does not include** the entrance to the Neptune's Cave.

Further information:

- **Linea Grotta "Navisarda"** | Departure from Alghero's Port | +39 320 741 2400 - +39 079 950603 | [info@navisarda.it](mailto:info@navisarda.it)
- **Linea Grotta "Navisarda"** | FOR GROUPS ONLY – UPON RESERVATION | Departure from Cala Dragunara | +39 348 8913274 | [info@navisarda.it](mailto:info@navisarda.it)
- **Linea Grotta "Frecce delle Grotte"** | Port of Alghero | +39 331 722 9999 - +39 368 353 6824 | [info@grottedinettuno.it](mailto:info@grottedinettuno.it)

## HOW TO REACH THE ENTRANCE BY LAND

### ● BY CAR

The Cave is located at a distance of 24 km (30 minutes) circa from Alghero down town. Head towards Fertilia passing through the SS127bis panoramic street and, later, take the Strada Provinciale 55, from where you will reach the the entrance to the *Scala del Cabirol*, the outer point of Capo Caccia promontory. It is possible to park the car near or in the square in front of the Cave entrance, in Capo Caccia.

### ● BY PUBLIC TRANSPORT

- FROM JANUARY TO DECEMBER | Daily Suburban Bus | Line 9321  
Departure from via Catalogna main terminal | Bus Stop Capo Caccia Square  
The route lasts 50 minutes and it is ran by the ARST company. Check the [ARST](http://www.arst.it) website for further information and the timetable.
- FROM MAY TO SEPTEMBER | Private Bus - [BEACHBUS Cattogno Viaggi](http://www.beachbus.it)

For further information contact the [Tourist Information Office](http://www.touristinformationoffice.it) of Alghero, in Via Cagliari, 2 | +39 079979054 (button series 1-1-1) | [infotourist@alghero-turismo.it](mailto:infotourist@alghero-turismo.it)

## VISIT RECOMMENDATION

### ESCALA DEL CABIROL

Once you arrive in Capo Caccia, to access the Neptune's Cave you have to walk the *Scala del Cabirol*, a 400 metres long staircase with 654 steps excavated into the cliff overlooking the sea, at a 119 metres in height.

The entrance through the *Scala del Cabirol* is easily accessible to people in good health, but it is advised against people with specific cardiac and respiratory diseases. The duration of the route along the staircase varies from person to person, since it depends on the age and personal physical conditions. On average, you



can consider **15-20 minutes** to go down and at least as many to go back up. It is recommended to wear comfortable shoes and to pay attention along the way.

In order to manage safely the descend and ascend times, it is necessary to wait for our operators instructions before taking the route through the staircase.

### **INSIDE THE CAVE**

Visits are always guided both in Italian and in English. For organised groups and upon communication, there is the opportunity of a Spanish, French or German tour guide, depending on the visitors requirements.

Tours start every hour, last 30 minutes and depart from the Cave entrance, which is located at sea level.

Animals are allowed, as long as on a leash and with a muzzle at all times.

Check the Neptune's Cave [official website](#) for further information and to discover the history and curiosities of the underground world that stretches from the sea to the heart of Capo Caccia.